



## Data Security and Privacy Policy

### Details of Adoption / Amendments to the Policy

Policy Date	Change Effective Date	Version of Policy	Approver Initials
7-02-2024	13-03-2026	1.1	Neelam Balani



We have simplified complex legal language and included a summary for each section to improve clarity and understanding. When you sign up for or use our website, you agree to comply with the terms outlined below. The summaries are provided solely for convenience and ease of understanding and do not form part of the legally binding Privacy Policy.

Rotomag Enertec Limited., a private limited company incorporated and existing under the laws of India, having its registered office at 2102/3 & 4, Near RK Metal crossing GIDC, Vitthal Udyognagar Anand-388121, and bearing Corporate Identification Number (CIN) U34100GJ1993PLC020063 (hereinafter referred to as “Rotomag”, “We”, “Us”, “Company”, or “Our”), is committed to protecting the privacy of users (hereinafter referred to as “You”, “Your”, or “User”) of its website and other Rotomag applications or services (“Website”). This Privacy Policy is intended to inform You about the manner in which the Company collects, uses, stores, and discloses information obtained through the Website.

## 1. Purpose

**Summary:** All your personal data will be kept secure and safe, and we will not use it or share it illegally.

The purpose of this Privacy Policy is to ensure that all information provided by Users visiting the Website is collected and stored in compliance with applicable laws and regulations. Such information is protected using secure server software that meets industry standards for secure transactions.

Company’s Privacy Policy explains:

1. What information is collected and the purpose of its collection.
2. How the collected information is used.
3. How Users can access, update, or correct their information.

The Company values the trust placed in it by Users and therefore adheres to the highest standards of data protection and information security.



## 2. Information We Collect

**Summary:** Certain personal information is required to provide services and enable Website functionality.

Depending on the activity undertaken on the Website, Users may be required to provide information that is either mandatory or voluntary. Services requiring mandatory information cannot be accessed without providing such information.

### Personal Information

Personal Information includes data that identifies or can be used to contact a User, such as name, postal address, phone number, email address, and contact preferences. An “Account” refers to a user account maintained with the Company and protected by login credentials.

Personal Information is collected voluntarily when Users submit their details on the Website.

Users are responsible for ensuring that their information is accurate, complete, and current. Requests to correct or delete Personal Information may be made, subject to legal and operational feasibility. Requests that conflict with legal obligations, Company policies, or the rights of others may be declined.

Personal Information is used strictly for providing services, managing User relationships, resolving transaction-related issues, and supporting Company operations.

### Non-Personal Information

**Summary:** Technical data is collected automatically and does not identify individual Users.

Non-Personal Information includes browser type, operating system, IP address, access times, and pages visited. This information is collected automatically to analyze usage patterns and improve Website performance and is aggregated in a manner that does not identify individual Users.



## Cookies

Cookies are small data files placed on a user's device to support Website functionality. The Company uses temporary cookies that expire once the User exits the Website. Cookies do not collect personally identifiable information.

## 3. Information Security

**Summary:** Robust security measures are implemented to protect User data.

The Company employs appropriate technical and organizational safeguards to protect information against unauthorized access, alteration, disclosure, or destruction. These measures include encryption, secure server infrastructure, and periodic review of data handling practices.

Personal Information is not sold, rented, or shared except where required to deliver requested services. Access is restricted to authorized personnel and service providers on a strict "need-to-know" basis.

## 4. Information We Share

**Summary:** Information will be disclosed only when legally required or operationally necessary.

Company may disclose any information provided by You on the Website as may be deemed to be necessary or appropriate: (a) under applicable law, including laws outside Your country of residence; (b) to comply with legal process; (c) to respond to requests from public and government authorities including public and government authorities outside Your country of residence; (d) to enforce Our Terms of Use; (e) to protect Our operations or those of any of Our affiliates; (f) to protect Our rights, privacy, safety or property, and/or that of Our affiliates, You or others; and (g) to allow Us to pursue available remedies or limit the damages that We may sustain.

## 5. Retention

**Summary:** Information is retained only for legitimate business or legal purposes.



Personal Information is retained for as long as necessary to fulfill the purposes outlined in this Policy or as required by applicable law. Information will be deleted when retention is no longer legally or operationally required. Rotomag has the right to retain the personnel information for legal and regulatory purposes and as per applicable data privacy laws.

## 6. Your Rights

**Summary:** Users have rights regarding their personal data.

Users have the right to:

- a. Request details of Personal Information held by the Company;
- b. Request correction of inaccurate or incomplete data;
- c. Request deletion of data where permitted by law;
- d. Object to the use of Personal Information for direct marketing purposes.

## 7. Changes in Privacy Policy

**Summary:** We will give you heads up if we make significant changes to the Privacy policy but in case you use the Website despite not reading it, we will assume you have consented to the changes.

The Company reserves the right to modify this Privacy Policy at any time. Material changes may be communicated via the Website or email. Continued use of the Website following such changes constitutes acceptance of the updated Policy. Company will display a notice on the Website or send Users an email, as provided for above.

## 8. Advertisements

**Summary:** We are not responsible for third-party advertising practices.

Advertisements displayed on the Website may be provided by third parties who may collect information using cookies or similar technologies. The Company does not control or access such information, and such practices are governed by the respective third parties' privacy policies.

## 9. Questions or Grievances

For any questions or grievances, please contact:

Grievance Officer  
Rotomag Enertec Limited



2102/3 & 4, Near RK Metal crossing GIDC,  
Vitthal Udyognagar, Anand-388560  
Time: 10:00 AM – 5:00 PM  
Email: [grievance.officer@rotomag.com](mailto:grievance.officer@rotomag.com)

## 10. Disclaimer

**Summary:** Use of the Website constitutes acceptance of this Policy. Don't accept the policy if you disagree with how we will use your personal data.

The Company shall not be liable for any loss or damage arising from unauthorized disclosure, errors, or omissions, except as required by law. The terms of this Privacy Policy may be modified at any time.

By accessing or using the Website, Users explicitly consent to the collection, use, and processing of Personal Information in accordance with this Privacy Policy.

## 11. Miscellaneous

This Privacy Policy shall be governed by the laws of India. The courts at Gujarat, India, shall have exclusive jurisdiction over any disputes arising under this Policy.